



Force Majeure/Coronavirus (COVID-19) Policies and Information

CFS Events Staff

CFS Events Ltd will follow government advice in order to properly respond to the threat posed by Coronavirus.

We will endeavour to continue business as usual in order to cause minimum disruption to our clients, delegates and sponsors/exhibitors.

If a CFS Events staff member experiences any symptoms of the Coronavirus, they must remain at home. Working from home facilities are in place to allow this to happen, in the event that you are not too ill to work.

If a CFS Events staff member comes into contact with someone who is suspected of having Coronavirus, or, using their own common sense, comes into contact with a place or person which increases their own risk of contracting Coronavirus, they should notify managers and work from home with immediate effect.

CFS Events staff should not travel to restricted places. Other travel is to be undertaken following risk analysis, on a case by case basis.

Clients

In order to mitigate any losses or damages, CFS Events will check terms with all venues and suppliers in order to best advise clients on how to move forward with their events.

CFS Events Ltd will follow government advice in order to properly respond to the threat posed by Coronavirus. If a client deems it necessary to cancel an event, in contradiction of government advice, CFS Events will work with you to mitigate losses where possible. In this instance, cancellation fees may be unavoidable.

We will endeavour to continue business as usual in order to cause minimum disruption to our clients, delegates and sponsors/exhibitors; with a focus on rescheduling rather than cancelling events.

Delegates

CFS Events Ltd would like to reassure delegates that, in the event of a meeting being cancelled or postponed due to Coronavirus, full refunds will be made, or registration fees will be transferred to the new date where possible.

We will endeavour to continue business as usual in order to cause minimum disruption to our clients and delegates.

CFS Events Ltd will follow government advice in order to properly respond to the threat posed by Coronavirus. If, in contradiction to government advice, delegates choose to cancel their attendance at an event, usual cancellation terms and conditions will apply.



Exhibitors and Sponsors

In the instance that an event is unable to go ahead due to a Force Majeure event, CFS Events Ltd will use all reasonable endeavours to liaise with sponsors and exhibitors in order to offer an alternative date for the meeting. If no alternative date is available, or if the exhibitor/sponsor (acting in good faith) reasonably determines that the new dates are wholly unsuitable, CFS Events Ltd will refund the sponsor/exhibitor any sponsorship/exhibition payments made to date, less 10% of the total sponsorship cost, to cover pre-event exposure which the sponsor/exhibitor has benefitted from already. Neither party will have any further liability to the other in relation to such a cancellation.

